

Australian Government

Department of Human Services

medicare

1 July 2019

Dr John Doe 1 Generic St CANBERRA ACT 2610

Dear Dr John Doe

You will need a Provider Digital Access (PRODA) account

We are making changes to how you access the Australian Immunisation Register (AIR) through Health Professional Online Services (HPOS) to improve your online security.

From 30 August 2019, you will need a PRODA account because the AIR authentication file logon method will be turned off.

The benefits of PRODA is:

- greater security than the current authentication file technology
- quick and easy to register for online
- the ability to access the AIR site from any device
- the ability to send attachments to us with secure email from HPOS.

What you need to do

You need to register for a PRODA account **by 30 August 2019** by going to **humanservices.gov.au/proda** and selecting 'Register'.

Follow the instructions to create your account and link to government services.

If you already have a PRODA account you do not need to create another one. If your PRODA account is suspended due to inactivity, you need to reactivate it by following the on screen instructions in HPOS.

More information

For more information about PRODA, go to **humanservices.gov.au/proda** or call the support line on 1800 700 199 (call charges may apply).

Yours sincerely

Director Australian Immunisation Register